



June 23, 2014

MEMORANDUM

TO: Jim Murdaugh, President

FROM: Bret Ingerman, Vice President for Information Technology

SUBJECT: Information Technology Plan for FY 2014-15

As we begin a new fiscal year, I wanted to outline for you the Information Technology Plan for the upcoming year.

- Replace and/or upgrade the College's ERP system and related systems (including CRM, document imaging, cashiering and other systems that either require change due to ERP conversion or whose change in conjunction with the ERP conversion will benefit the College) *{Strategic Priority: Technology}*
- Replace and/or upgrade the College's LMS system (and other systems that either require change due to LMS conversion or whose change in conjunction with the LMS conversion will benefit the College) *{Strategic Priorities: Student Success, Technology}*
- Replace and/or upgrade aging networking equipment and servers. *{Strategic Priority: Technology}*
- Replace and/or upgrade aging desktop computers, laptop computers, tablets, etc. *{Strategic Priorities: Technology, Stewardship}*
- Explore and/or implement a virtual desktop infrastructure (VDI) environment (hardware and software, including application virtualization and desktop virtualization). *{Strategic Priority: Technology}*
- Explore and/or implement a secure wireless network, using modern encryption. *{Strategic Priorities: Technology, Student Success}*
- Explore and/or implement a campus "one-card" solution. *{Strategic Priorities: Technology, Student Success}*
- Replace and/or upgrade the technology used for the College's public website, intranet, and internal collaboration site (including Sharepoint). *{Strategic Priorities: Technology, Communications/Marketing, Student Success}*
- Replace and/or upgrade the security systems in use at the College (including video cameras and related systems, dispatch software, door access, etc.). *{Strategic Priorities: Technology, Student Success}*
- Replace and/or upgrade software and/or hardware to support the work of the TCC Foundation and the Alumni and Friends initiative. *{Strategic Priorities: Technology, Stewardship, Communications/Marketing}*

- Support technology needs and initiatives at all campus sites and locations. *{Strategic Priorities: Technology, Student Success}*
- Replace and/or upgrade the simulation management and capture system at the Ghazvini Center for Healthcare Education. *{Strategic Priorities: Technology, Student Success}*
- Explore and/or implement enhanced network security access controls (such as two-factor authentication, Identity Management tools, etc.). *{Strategic Priorities: Technology, Student Success}*
- Continue to merge the various units of Information Technology organizationally as well as physically. *{Strategic Priority: Technology}*

While the above list is not exhaustive, it does present a clear plan for IT for the upcoming year. I look forward to discussing this in more detail with you.