

Dr. Jessica Griffin Director, Continuing and Workforce Education



Student Service Model for Career and Technical Certificate (CTC) Programs

- 1. Project Overview: Creating a formalized Student Service Model for CTC programs (short-term goal WD CTC focus):
 - > Focus groups to develop baseline data for each performance indicator
 - Student Orientation Evaluation
 - TCC advisor pre- and post-assessment of CTC programs
- Stakeholders: Division of Workforce Development, TCC Advising Center, TCC Student Services, Transitional Studies Department(SLS1510), Students (Prospective Clock Hour, Current Clock Hour, and Current "Credit"), LMS Support and Institutional Effectiveness



Rationale

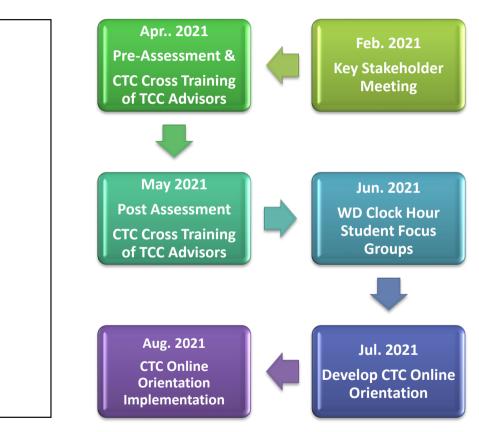
- September 2020 Governor DeSantis launched the Get There Florida Workforce Education Initiative.
- Get There Florida shines the spotlight and increase awareness of short-term, in-demand career training opportunities.
- Opportunity to expand the support by ensuring we are recruiting, retaining, and producing individuals for our local workforce.



Ultimate Goals

- 1. Strengthen our impact to help **ALL** students regardless of program choice and their walk in life
- 2. Increase enrollment, retention, and completion of CTC students





Timeline